



## Our Mission

To continuously improve the health of communities and the quality of life of the people we serve by providing affordable, comprehensive, quality, primary and specialty health care and by assuring the performance and advancement of innovative best practices.

## Our Commitment to Excellence

Our success is based on achieving the following:

- Providing a safe patient care and work environment
- Improving our patient experience
- Engaging our associates, working in alignment with our providers to achieve common goals
- Increasing the growth of our services so that we may reinvest in our people, our programs and our technology.

## Type of Facility

Urban Health Plan is a network of federally qualified community health centers located in the Bronx and Queens. The network is comprised of:

- Ten practice sites
- Ten school based health centers
- Five administrative and program sites.

## Accolades

- Joint Commission accredited since 2003
- Received the National Exemplary Award in 2006 and the National Environmental Leadership Award in 2016 for asthma management from the United States Environmental Protection Agency (EPA).
- Awarded Level 3 recognition as a Physician Practice Connections—Patient-Centered Medical Home (PPC-PCMH) from the National Committee for Quality Assurance (NCQA) in 2009, 2012 and 2015
- Recipient of the Nicholas E. Davies Award for Excellence in 2009 from the Health Information Management Systems Society for excellence in the use of electronic health records

## Clinical Relationships

UHP is affiliated with the following hospitals:

- Bronx Lebanon Hospital Center
- Elmhurst Hospital Center
- Lincoln Medical and Mental Health Center
- Montefiore Medical Center
- Long Island Jewish Forest Hills Hospital

# 2016

## at a Glance

Year founded: **1974**

More than **78,827** patients

More than **374,079** visits

**840** associates and providers



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## Urban Health Plan Locations

### ADOLESCENT HEALTH AND WELLNESS CENTER

960 Southern Blvd. Bronx, NY 10459

### BELLA VISTA HEALTH CENTER

890 Hunts Point Ave. Bronx, NY 10474

### BELLA VISTA COMMUNITY HEALTH CENTER

882-886 Hunts Point Ave. Bronx, NY 10474

### BORICUA COMMUNITY HEALTH CENTER

3209 Third Ave. Bronx, NY 10451

### CITICARES COMMUNITY HEALTH CENTER

154 W. 127th St. New York, NY 10027

### EL NUEVO SAN JUAN HEALTH CENTER

1065 Southern Blvd. Bronx, NY 10459

### EL NUEVO SAN JUAN - SIMPSON PAVILION

1054 Simpson St. Bronx, NY 10459

### PENINSULA COMMUNITY HEALTH CENTER

1967 Turnbull Ave. Bronx, NY 10472

### PLAZA DEL CASTILLO HEALTH CENTER

1515 Southern Blvd. Bronx, NY 10460

### PLAZA DEL SOL FAMILY HEALTH CENTER

37-16 108th St. Corona, NY 11368

### ST. LAWRENCE COMMUNITY HEALTH CENTER

1764 Westchester Ave. Bronx, NY 10472

## Summary of Services

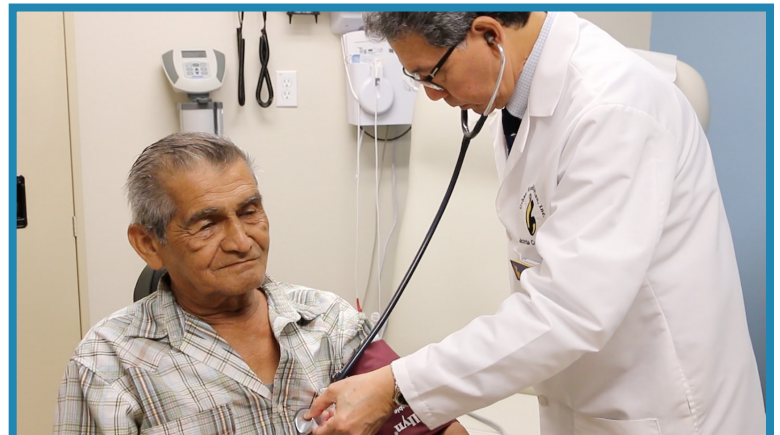
Urban Health Plan (UHP) provides primary care in major clinical categories including:

- Adolescent Medicine
- Adult Medicine
- Dentistry
- Family Medicine
- Family Planning
- OB/GYN
- Pediatrics
- Prenatal Services
- Walk-In Clinics

**UHP also provides important subspecialties**

- Allergy
- Asthma Management
- Audiology
- Behavioral Health
- Cardiology
- Cardiac Testing
- Case Management
- Diabetes Management
- Digital Radiology
- Electrocardiograms (EKG)
- Endocrinology
- Geriatrics
- Health Education
- Health Insurance Enrollment
- Immunology
- Infectious Diseases
- Nephrology
- Neurology
- Nutrition
- Ophthalmology
- Optometry
- Physiatry
- Physical Therapy
- Podiatry
- Surgery
- Urology

**And many more services**



## Urban Health Plan's History

- 1974 Founded by Dr. Richard Izquierdo.
- 1996 Paloma Hernandez appointed President and Chief Executive Officer.
- 1999 Achieves designation as a federally qualified community health center.  
Opening of Bella Vista Health Center.
- 2000 Opening of Plaza del Castillo Health Center.
- 2001 Relocates to a new 40,000 square foot site, El Nuevo San Juan Health Center.  
Participation in Bureau of Primary Health Care's Asthma II Health Disparities Collaborative.
- 2004 Dr. Richard Carmona, former United States Surgeon General and former patient of Dr. Izquierdo, inducted into the UHP Wall of Fame.
- 2005 Established the Institute for the Advancement of Community Health
- 2006 Implementation of electronic health record system.  
National Exemplary Award from the United States Environmental Protection Agency (EPA) for asthma management.
- 2007 Dr. Richard Izquierdo awarded the Surgeon General's Medallion.  
Supreme Court Associate Justice Sonia Sotomayor, former patient of Dr. Izquierdo inducted into the UHP Wall of Fame.  
UHP begins use of iris recognition technology for additional patient identification.
- 2008 Opening of UHP's workforce development program Project H.O.P.E. in Hunts Point.
- 2009 Opening of Plaza del Sol Family Health Center in Corona, New York.  
Awarded prestigious Nicholas E. Davies Award of Excellence by the Health Information Management Systems Society (HIMSS).
- Opening of the Canyon Ranch Fitness Center at El Nuevo San Juan Health Center
- 2010 Relocated executive and administrative offices to 960 Southern Boulevard to create additional clinical space at El Nuevo San Juan Health Center.  
Opened the Dr. Richard Izquierdo Health & Science Charter School.
- 2011 Groundbreaking of Simpson Street Expansion building.
- 2012 Opened WIC program at Plaza del Sol Family Health Center in Corona.  
Opened school-based health center at PS 161 in the Bronx.  
Opened Bella Vista Community Health Center in Hunts Point.  
Opened the Adolescent Health & Wellness Center.  
Opened Peninsula Community Health Center. Addition of a mobile medical unit and outreach van.  
Opened St. Lawrence Community Health Center.
- 2013 Opened school-based health centers at IS 158 and James Monroe High School.
- 2014 Celebrated UHP's 40 years of service to the community.  
Opened The Health Information Place.  
Opened the Simpson Pavilion; a 54,000 square foot expansion of El Nuevo San Juan.
- 2015 Opened Boricua Community Health Center.  
UHP received the Career Stat Frontline Award by the National Fund for Workforce Solutions.
- 2016 Opened The Center for Healthy Aging  
Opened school-based health center at Newtown High School in Elmhurst, Queens.  
National Environmental Leadership Award from the United States Environmental Protection Agency (EPA) for asthma management.